

**Heidi L. Tracht**  
Dean of Academic Services  
Associate Professor  
Northwest Nazarene University



**EDUCATION**

<b>Doctor of Philosophy, Educational Leadership</b> Northwest Nazarene University, Nampa ID Dissertation - Leveling the Playing Field: A Phenomenological Investigation on Cultural Mismatch Theory & Sociocultural, Institutional Ethos from the Perspective of First-Generation, Underrepresented Undergraduates Who Became University Faculty in Christian Higher Education	2021
<b>Education Specialist, Leadership &amp; Organizational Development</b> Northwest Nazarene University, Nampa ID	2018
<b>Master of Science, General Psychology</b> Specialization, Educational Psychology Capella University, Minneapolis, MN	2009
<b>Bachelor of Science, Psychology &amp; Christian Education</b> <b>Graduation Honors, <i>magna cum laude</i></b> Olivet Nazarene University, Bourbonnais, IL	1992

**EMPLOYMENT HISTORY**

<b>Dean of Academic Services</b> Northwest Nazarene University, Nampa, ID	2022-present
<b>Associate Professor/Director</b> <b>Center for Academic Success &amp; Advising (CASA)</b> Northwest Nazarene University, Nampa, ID	2010-present

CASA is dedicated to the enhancement of academic and personal excellence, scholarly development and collaboration, and effective resources for the NNU community.

- Direct CASA academic services, including the tutoring program, writing center, study skills curriculum, disability services, testing center, and academic progress.
- Supervise three faculty members and one staff person.
- Manage scheduling-advising in the traditional undergraduate program, including all first-year students, transfer students, and Liberal Studies, Applied Studies, and Deciding majors.
- Coach underprepared students and students struggling with academics.
- Represent the needs of students in cross-campus task forces, councils, committees, and commissions.
- Oversee the creation and implementation of the CASA strategic plans, assessment, and budget.

<b>Supplemental Instruction (SI) Coordinator</b> Mount Vernon Nazarene University, Mount Vernon, OH	2005-2010
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SI provides students with strategies for effective learning to promote academic excellence throughout the undergraduate curriculum. SI integrates students, faculty, peer leaders, and Academic Support staff roles to enhance students' study skills and critical thinking within general education courses.

- Facilitate group training to model collaborative learning strategies and promote community among student employees.
- Supervise and mentor SI leaders through observing study sessions, offering constructive evaluation, and meeting one-on-one for training and encouragement.

## COURSE DEVELOPMENT & TEACHING

<b>Undergraduate Student Academic Orientation, Director</b> Northwest Nazarene University, Nampa, ID	2011-present
<b>Capstone, Professor</b> Northwest Nazarene University, Nampa, ID	2020-present
<b>Advanced Qualitative Research: Analysis &amp; Methods, Professor</b> <b>Research Seminar, Professor</b> Graduate Education Department Northwest Nazarene University, Nampa, ID	2022
<b>Cornerstone, Co-Director</b> Northwest Nazarene University, Nampa, ID	2015-2022
<b>University Success, Professor</b> <b>Cornerstone, Professor</b> Northwest Nazarene University, Nampa, ID	multiple years
<b>University Success Strategies, Instructor</b> <b>Reading Success Strategies, Instructor</b> Mount Vernon Nazarene University, Mount Vernon, OH	2009-2010

## NNU COMMITTEE WORK

<b>Dean's Council</b>	2022-present
<b>Spiritual Life Commission</b>	2021-present
<b>Undergraduate Academic Council</b>	2021-2023 2017-2019
<b>Diversity &amp; Inclusion Commission</b>	2020-present
<b>Academic Continuity Task Force for Covid-19</b>	2020
<b>Student Services Innovation Task Force</b>	2019-present
<b>Strategic Enrollment Planning Council</b>	2019-present
<b>Academic Leadership Team</b>	2019-2022
<b>Accessibility Commission</b>	2019-present
<b>Undergraduate Department Chairs Committee</b>	2014-2022
<b>Academic Progress Commission, Chair</b>	2010-present
<b>Admission &amp; Recruitment Commission</b>	2010-2022
<b>Athletic Commission</b>	2010-2022
<b>Undergraduate Retention Commission</b>	2010-present
<b>Enrollment Commission</b>	2010-present
<b>Financial Aid Appeals Commission</b>	2010-2018
<b>Women's Equity Initiative</b>	2018-2019
<b>CAS General Education Council</b>	2015-2018
<b>Academic Prioritization Commission</b>	2016-2017
<b>International Students &amp; Scholars Commission</b>	2016-2017
<b>Faculty Policy Council</b>	2012-2016
<b>Subcommittee, Accessibility Policy for E-Learning, Co-Chair</b>	2011-2012

## PRESENTATIONS

<b>Cultural Mismatch Theory and University Ethos from the Perspective of First-Generation Undergraduates Who Became Faculty in Christian Higher Education</b>	
International Forum, Council for Christian Colleges & Universities	2022, February
Oxford Fellowship, Northwest Nazarene University	2022, February
<b>Advising, Disability Services, Academic Success</b>	As Needed
Faculty Workshops, Northwest Nazarene University	2011-present
<b>Work-Life Balance for Students</b>	2006-2020
Mount Vernon Nazarene & Northwest Nazarene University	
<b>Reaching Diverse Students in Overcoming Motivational Barriers</b>	
College of Theology & Christian Ministries, Northwest Nazarene University	2018
<b>If You Build It, Will They Come?</b>	
Association of Christian Librarians, George Fox University	2016
<b>What's in Your Toolbox?</b>	
Tools for Life: Secondary Transition Fair, Boise	2013
<b>Aspies Go to College</b>	
Association of Christians in Student Development, Northwest Nazarene University	2013
<b>Accessibility in E-Learning &amp; Technology</b>	
Online Accessibility Group, Boise State University	2013
Nazarene University IT Network, Online Workshop	2012
<b>Academic Support Program Certification</b>	
Primary Writer, College Reading & Learning Association	
Mount Vernon Nazarene University	2008-2009

## SCHOLARSHIP

- Curtis, H., Studebaker, B., Hill, J. C., Panfilio-Padden, S., & Tracht, H. (2017). *The impact of personalized learning on a suburban school district: Year one implementation*. Doceo Center, Northwest Nazarene University.
- Winter-Tracht, H. (2021). *Leveling the playing field: A phenomenological investigation on cultural mismatch theory & sociocultural, institutional ethos from the perspective of first-generation, underrepresented undergraduates who became university faculty in Christian higher education* (Order No. 28541762). Available from ProQuest Central Essentials; ProQuest Dissertations & Theses Global. (2543764801).

## COMMUNITY SERVICE

### **Volunteer, College Church of the Nazarene**

Nampa, ID

- Meal Train: A Culinary Hug 2021-present
- Women’s Small Group, Co-Organizer for Annual Retreat 2020-present
- C4, College Student Sunday School 2015-2019
- Counter Story, Community Outreach 2018-2019
- Church Board Member 2014-2018
- Provider of Food, etc. – Youth Group 2010-2018
- PACERS, 5<sup>th</sup> and 6<sup>th</sup> Grade Sunday School 2011-2012
- Moms of Boys, Small Group Bible Study 2011

### **Volunteer, School Board Trustee Campaign**

Nampa, ID School District

2021

### **Volunteer Mentor, The Mentoring Network**

Nampa, ID within Nampa School District

2018

### **Volunteer, Skyview High School**

Nampa, ID

- Varsity Football Team, Senior Team Mom Co-Coordinator 2015-2016
- Marching Band, Food Provider 2014

### **Volunteer, Sunnyridge Elementary/South Middle School**

Nampa, ID

- Field Trip Sponsor, Class Party Helper, Misc. Contributions 2010-2014

### **Volunteer, Salvation Army Family Shelter**

Nampa, ID

- Sunday Brunch, Monthly 2011-2013

### **Volunteer, “Sting” Mid-Ohio Select Soccer League**

Mount Vernon, OH

- Team Parent Coordinator 2006-2010
- Board Member 2008-2010

### **Volunteer, East Elementary School**

Mount Vernon, OH

- Classroom Volunteer, Weekly 2003-2010
- Parent-Teacher Organization, Secretary 2004-2007

### **Volunteer, Women’s Auxiliary**

Mount Vernon Nazarene University, Mount Vernon, OH

- Annual Conference Coordinator, 800-1000 in attendance 2006-2010
- Bi-Annual Fund Raiser, End-of-Term Gift to Students 2004-2006

## PROFESSIONAL DEVELOPMENT/CERTIFICATIONS

### **Women’s Leadership Development Institute**

Council for Christian Colleges & Universities - CCCU (by application)

2023

### **Leading Effectively Achieving Performance (LEAP and LEAP 2.0)**

Northwest Nazarene University, First Cohort (by invitation)

2019-2020

### **Supplemental Instructor Supervisor Workshop**

University of Missouri in Kansas City (UMKC)

2005 and 2018

**HACK Fellowship**

Northwest Nazarene University, Doceo Center (by application) 2017-2018

**Robinson Leadership Fellowship**

Northwest Nazarene University, First Cohort (by application) 2016-2017

**Workshop for Department and Division Chairs**

Council of Independent Colleges, Portland, OR 2016

**AWARDS & HONORS**

**Phi Delta Lambda National Honor Society**

Olivet Nazarene University, Bourbonnais, IL  
Northwest Nazarene University, Nampa, ID 1992-present

**Who's Who Among Students in American Universities & Colleges**

Olivet Nazarene University, Bourbonnais, IL 1992

**Conference Co-Chair, Nazarene Student Leadership Conference**

Church of the Nazarene International Board of Education, Lenexa, KS 1992-1993

**Student Body President**

Olivet Nazarene University, Bourbonnais, IL 1991-1992

**Student Laureate Award**

Lincoln Academy of Illinois, Springfield, IL 1991

**Women's Residence Association President**

Olivet Nazarene University, Bourbonnais, IL 1990-1991